



CONFERENCE DIARY MARKER



CitizenFirst Project International Conference

Putting the Citizen First
How Technology can help

City Hall, Ieper,
Belgium

13-14 September 2007

Services for citizens are increasingly being deployed by Public Agencies on a supply-side efficiency basis, without actually determining the needs and wishes of the citizen. This has led to low usage of the services by many citizens, especially those with special needs. However technology can help to address this by providing opportunities to put each citizen at the centre of the services being provided to them in the context of their needs and community, leading to an engagement that improves the quality of life and reduces the social and spatial isolation of all citizens.

This conference will consider the issues and share the experience and best practice of the 5 regions in the Citizen First project that have been exploring this over the last 3 years. This should be of interest to all regional or local authority officers and politicians involved in, or concerned with, social inclusion, e-inclusion, e-democracy, e-participation and people empowerment.

More information about transport, accommodation and conference content is available on the project website www.citizen-first.net. For information on the City of Ieper please contact Mme. Petra Delvaux toerisme@ieper.be or call +32 57239224.



This project has received
European Regional
Development Funding
through the INTERREG III B
Community Initiative



www.citizen-first.net