



fedict

Belgian e-government and e-society

Jan Deprest – 14th September 2007

be

© fedict 2005. All rights reserved

fedict

> **Agenda**

- > Introduction
- > e-Government
- > e-Society

be

© fedict 2005. All rights reserved

2

fedict

> **Introduction**

- > **Fedict: a story of continuous change:**
 - Founded in 2001, operational in 2002
 - 2002-2003: realisation technical building blocks and e-government applications
 - 2004-2007: development of customer centred services, e-Society campaigns and foreign missions

be

© fedict 2005. All rights reserved

3

fedict

> **Three core tasks**

- > **Computerization of the State : e-government**
- > **Computerization of Society: e-society**
- > **ICT-knowledge Region**

be

© fedict 2005. All rights reserved

4

fedict

> **e-government**

- > Offer new services to citizens
 - multichannel
 - citizen centered
 - every channel gives same result



be

© fedict 2005. All rights reserved

5

fedict

> **e-government**

- > Examples of new services
 - Belgian Portal
 - Tax-on-web
 - Police-on-web



be

© fedict 2005. All rights reserved

6

> **e-society** fedict

- ▶ 52% of Belgian households have a PC (= EU average)
- ▶ 42% of the Belgian internet users have an eID card (less than 1% uses it online)
- ▶ 54,2% of the Belgian internet users of < 30 year have an eID card
- ▶ 8% of the Belgian internet users have an eID card reader

be

© fedict 2005. All rights reserved Source : Indigov, March 2006 7

> **e-society initiatives** fedict

- Pecephobia
- Card readers for <12 Years
- Safer Chat
- Package "Internet for everyone"
- Label "Internet for everyone"
- www.cardreaders.be
- Kids-ID
- Bob & Bobette







be

© fedict 2005. All rights reserved 8

> **Questions & Answers** fedict

Q & A

e-government & e-Society

be

© fedict 2005. All rights reserved 9